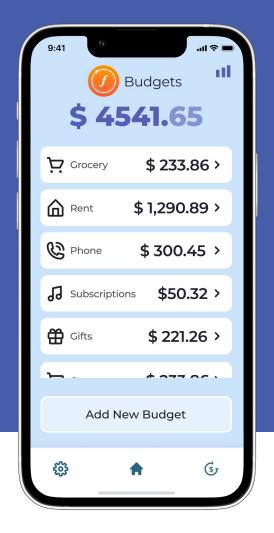
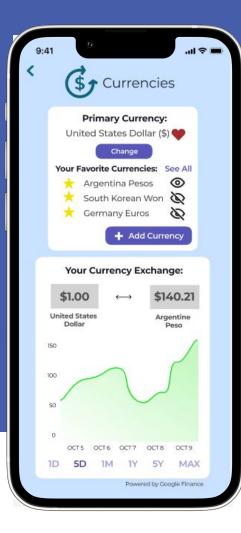
# Fudget App Research , Analysis, and Redesign

Presented by: Elisabeth Milligan, Madison Renck, Irene Fernandez

0		
<b>≮</b> Settings	Budgets	Options
		\$ 0.00 >
		\$ 0.00 >
		\$ 0.00 >
		\$ 0.00 >
		\$ 0.00 >
		\$ 0.00 >
		\$ 0.00 >
		\$ 0.00 >
		\$ 0.00 >
	ADD BUDGET	
ALL BUDGETS:		\$ 0.00
	Remove ads	
pathwayinschools.com	un de mente le	OPEN
<u> </u>	undamentals	





Elisabeth Milligan, Madison Renck, Irene Fernandez Fudget App Research & Analysis

### Madison: Flow, UI & UX design, collaborated

Irene: Personas, UI & UX design, collaborated

Elisabeth: Flow and persona watch, UI & UX design, collaborated

# What is Fudget?

Elisabeth Milligan, Madison Renck, Irene Fernandez Fudget App Research & Analysis

Fudget is an app for personal finance

- Tasked to usage at uses for younger students, we chose American University
- Used to help budget their money in a fast and accessible way.
- Fudget is sold internationally, as it can be used anywhere in the world.
- Basic simple lists of income and expenses, one tap adding and editing, etc.
- Pro dropbox save & restore, able to change themes, calculator, export CSV, remove ads.



# American University

- Located in Washington, DC
  - Near Tenleytown/Spring Valley Area (1 Mile from MD Border)
- Students who study abroad 61%
- International students 39%
- #7 ranked for Study Abroad
- 8,123 undergraduate students
- #10 ranked for School of International Service

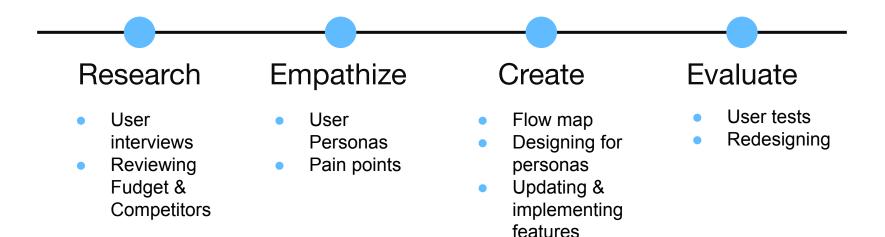


```
AMERICAN
UNIVERSITY
WASHINGTON, DC
```

# UX/UI Process

Elisabeth Milligan, Madison Renck, Irene Fernandez Fudget App Research & Analysis

### Our Journey



10/21/2022

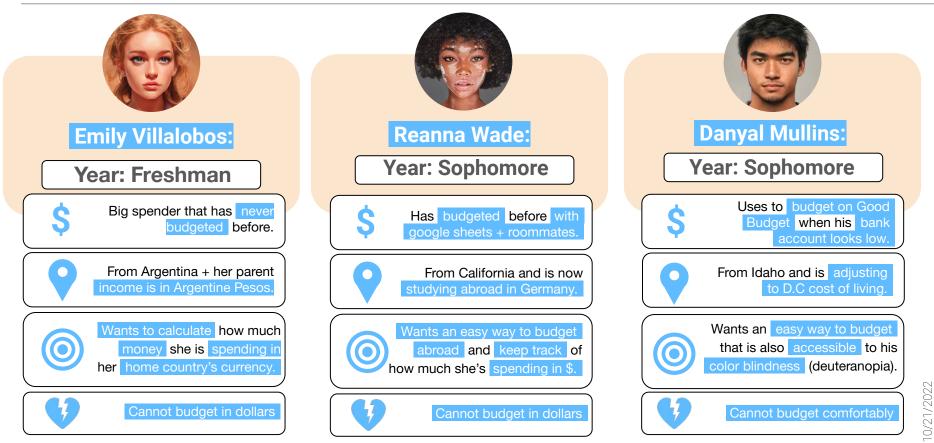
# User Research

Elisabeth Milligan, Madison Renck, Irene Fernandez Fudget App Research & Analysis

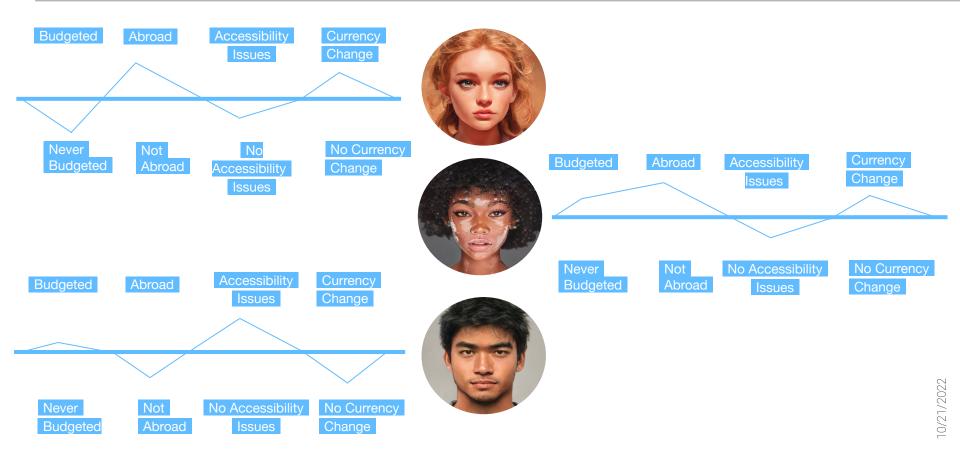
Users Interviewed - Matheos, Owen, Ivanna

- 100% Did not like the orange color found it annoying
- Little to no budgeting experience
- 67% Enjoyed the simplicity of Fudget
- 33% Found the idea of budgeting overwhelming

# Personas



# Similarities & Differences



# Competition

Elisabeth Milligan, Madison Renck, Irene Fernandez Fudget App Research & Analysis

### Fudget (Overview):

< Budgets		
salary		+ \$ 2,800.00
rent		- \$ 500.00 + \$ 2,300.00
groceries		- \$ 200.00 + \$ 2,100.00
starbucks		- \$ 10.00 + \$ 2,090.00
dinner		- \$ 150.00 + \$ 1,940.00
textbooks		- \$ 300.00 + \$ 1,640.00
ivy's bday present		- \$ 400.00 + \$ 1,240.00
		DEXPENSE
INCOME EXPENSES		PAID BALANCE
\$ 2,800.00		\$ 1,240.00
	Remove ads	

Simple

Intuitive

Customizable Categories

Good Affordance

Brief Onboarding Experience

Easy to input data

### Good Budget:

Edit	Envelopes	Q
		All Envelopes: 4,616.67
Monthly		2,950.00
Groceries		500.00
Gas		200.00 200.00
Rent		1,000.00
Utilities		150.00
Cell Phone		100.00
Entertainment		1,000.00
Annual		1,666.67
Savings		1,666.67 20,000.00
Unallocated		0.00
[Unallocated]		0.00

Automatically adds leftover money to savings

Free data and income vs. spending reports

Reminds you to keep on track of your budget

Have to manually input spending habits based on the envelopes

### Mint:

Credit score 791 ▲			Ċ,	+
				stmen
\$78,8				
↑ \$200 this mo				
			Toc	lay
Cash			\$5,73	2
			+0,10	
Credit ca	rds	-	\$4,38	8
Investme	nts	\$	82,38	6
Property		\$3	02,22	5

Able to sync with other accounts on free version

Displays credit score

Auto-logs your income and expenses

Able to add credit and/or debit cards

Tracks your investments, properties, cash, etc

# Competition



Elisabeth Milligan, Madison Renck, Irene Fernandez

Fudget App Research & Analysis

- 1. Fudget's interface feels very rudimentary
- 2. Requires personal effort to self-catalog every expense
- 3. Difficult to move specific payments to different budgets
  - a. Ex. If you accidentally type something in the wrong category, you need to delete and retype it
- 4. The bright color is **unappealing** to all interviewed
- 5. Red and green color makes income and expenses hard to read
- 6. Currency conversions are non-existent

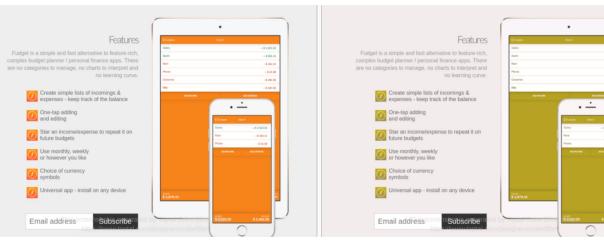
# Hypothesis

Elisabeth Milligan, Madison Renck, Irene Fernandez Fudget App Research & Analysis

- 1 054.45

- 5 490.00

5 494.4



### **Currency Exchange:**

- With the currency exchange changing daily, it should be reflected in the feature for those students
  - Whose families incomes are in different currencies
  - Studying in a country that has a different currency.

### Color blindness:

- The orange turns to a green with deuteranopia
- May get confusing with the connotation of green = positive + red = negative.
- Switching to something with more clear symbols may help the consumer.

# Solution Plan/Process

Elisabeth Milligan, Madison Renck, Irene Fernandez Fudget App Research & Analysis

### Our Question:

How can we improve Fudget for the American University student audience?

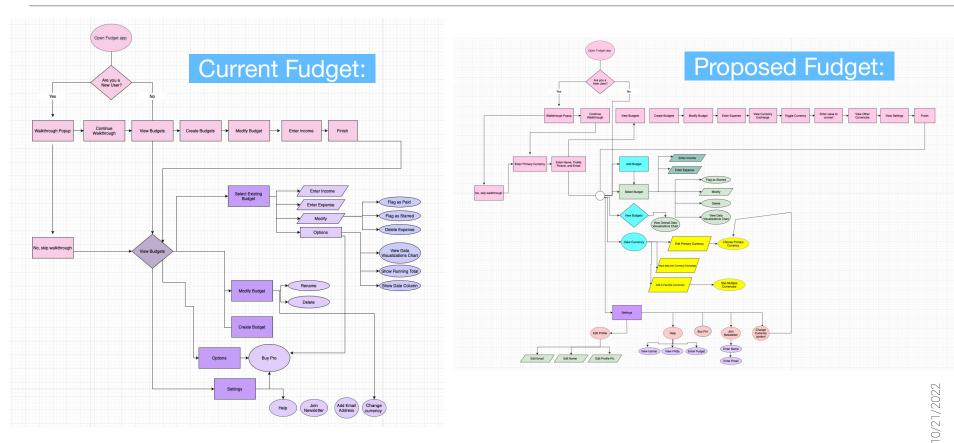
Solution: Redesign the UI for accessibility, and correct the currency data for accurate currency exchange.

### Process:

- 1. Created the flow chart
- 2. Re-design the UI and UX
- 3. Testing
- 4. Correction of findings



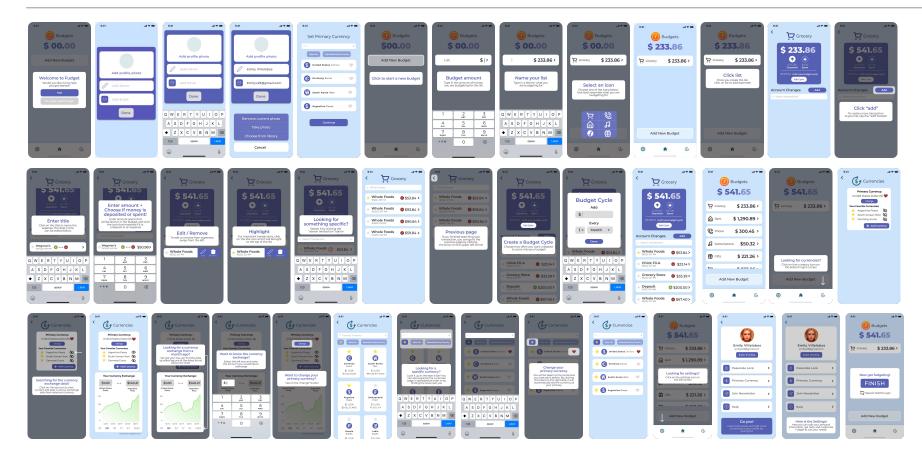
# Site Map



### Screens - Walkthrough

Elisabeth Milligan, Madison Renck, Irene Fernandez

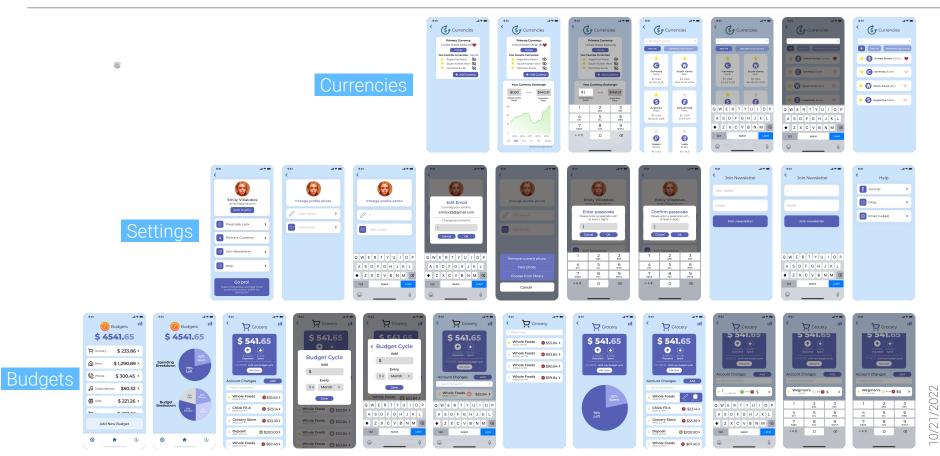
#### Fudget App Research & Analysis



Screens - App

Elisabeth Milligan, Madison Renck, Irene Fernandez

Fudget App Research & Analysis



Elisabeth Milligan, Madison Renck, Irene Fernandez Fudget App Research & Analysis

#### Redesigning "Add Budget" Button

- Fudget:
- Add Budget button disappears -
- Redesign: -
- Add New Budget button is locked on the bottom
- Budgets are still scrollable -
- Why our Personas Care: -
- As they are using this app over time, if they can't find the budget button when it was previously present, it can lead to difficulty in usage.

<b>∢</b> Settings	Budgets	 Options	<b>≮</b> Settings	Budgets		9:41	all≑∎ Dualanata
		\$ 0.00 >			\$ 0.00 >	<u>e</u>	Budgets
		\$ 0.00 >			\$ 0.00 >	<b>\$</b> 4	541.65
		\$ 0.00 >			\$ 0.00 >	General	
		\$ 0.00 >			\$ 0.00 >	Grocery	\$ 233.86 >
		\$ 0.00 >			\$ 0.00 >	Rent	\$ 1,290.89 >
		\$ 0.00 >			\$ 0.00 >	Шиен	\$ 1,250.05
		\$ 0.00 >			\$ 0.00 >	Phone &	\$ 300.45 >
		\$ 0.00 >			\$ 0.00 >		
		\$ 0.00 >			\$ 0.00 >	J Subscrip	otions \$50.32 >
	ADD BUDGET				\$ 0.00 >	Gifts	\$ 221.26 >
					\$ 0.00 >		¢ LLILO
					\$ 0.00 >	<b>``</b>	*
		PAID BALANCE	INCOME EXPENSES		\$ 0.00 >	Add	New Budget
ALL BUDGETS:		\$ 0.00	ALL BUDGETS:		\$ 0.00	744	new budget
pathwayinschools.cor ★ Explore Financ	Remove ads m ial Fundamentals	OPEN	pathwayinschools.co	Remove ads <sup>m</sup> ial Fundamentals	OPEN	ø	<b>A</b> &

Redesigning "

-

-

-

-

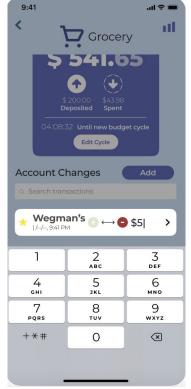
\_

-

-

-

lesigning "Add Income/Expense Button	Kudgets ≕	<ul> <li>∠Budgets</li> </ul>
Fudget:	+ \$ 0.00	+ \$ 0.00
"Income/Expense" button disappears	+ \$ 0.00	+ \$ 0.00
Redesign:	+ \$ 0.00	+ \$ 0.00
Created an "Add" button on top	- \$ 0.00	- \$ 0.00
Users can pick if it is an	- \$ 0.00	- \$ 0.00
expense/deposit by choosing +/- sign	- \$ 0.00	- \$ 0.00
Why our Personas Care:	- \$ 0.00	- \$ 0.00
The terminology we found in	ADD INCOME ADD EXPENSE	+ \$ 0.00
interviews to be confusing and so		+ \$ 0.00
making these words will help with		+ \$ 0.00
		+ \$ 0.00
clarity		+ \$ 0.00
Also, these symbols will help with	INCOME EXPENSES PAID BALANCE	INCOME EXPENSES PAID BALANCE
colorblindness and being more	\$ 0.00 \$ 0.00 Remove ads	\$ 0.00 \$ 0.00 Remove ads
apparent	© ×	Plan how to pay for college with self-paced OPEN → inancial literacy resources.
apparent	D X OPEN	Plan how to pay for college with self-paced OPEN Note:



Elisabeth Milligan, Madison Renck, Irene Fernandez

Fudget App Research & Analysis

#### Adding Navigation bar for Currencies

- Fudget:
- Difficult to find currency
- Redesign:
- Easier for users to find currency
- More options with currency
- Why our Personas Care:
- Because they are abroad and will be able to travel across countries much easier, having a navigation bar will help them search what currencies are nearby and add as they travel

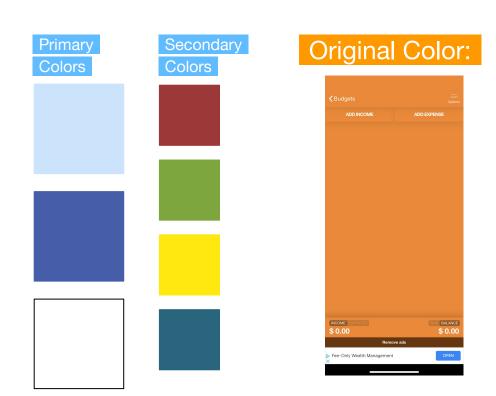
<b>∠</b> Budgets	≡ <b>∢</b> Se	ttings Budgets	E Optons	V No aos	aat aat	9:41	ure ■ Budgets	9:41 <b>&lt;</b>	≈=
ADD INCOME ADD EXPENSE			\$ 0.00 >	Settings	Budgets >				G
			\$ 0.00 >	FUDGET FOR DESKTOP		<b>Ş</b> 4	541.65		Primary Currency: United States Dollar (\$) 🖤
			\$ 0.00 >	Get Fudget for Desktop NEW	>	-			Change
			\$ 0.00 >	OPTIONS		Grocery	\$ 233.86 >		Your Favorite Currencies: See All
	_		\$ 0.00 >	Currency symbol	\$ >	Rent	\$ 1,290.89 >		★ South Korean Won 🗞 ★ Germany Euros 🗞
			\$ 0.00 >	Show running balance	$\bigcirc$	-			+ Add Currency
			\$ 0.00 >	Show date column	$\bigcirc$	B Phone	\$ 300.45 >		
			\$ 0.00 >	Swipe to delete					Your Currency Exchange:
			\$ 0.00 >	All Budgets balance		J Subscript	ions \$50.32 >		\$1.00 ↔ \$140.21
			\$ 0.00 >	Passcode lock	$\bigcirc$	~			Inited States Argentine Dollar Peso
			\$ 0.00 >			Gifts	\$ 221.26 >	19	,
			\$ 0.00 >	$\wedge$ $\vee$	Done	· · · ·	* ·	10	·
								9	
	0.00 ALL 0		\$ 0.00	Enter custom symb	ol	Add 1	New Budget		,
Remove ads		Remove ads		Dollar - \$ Pound - £					OCT5 OCT6 OCT7 OCT8 OCT9
Fee-Only Wealth Management     X	PFEN Notice	e not fee-based product pushers. We's gated to keep your best interests in mir	nd. OPEN	Euro - € Yen - ¥		0	<b>†</b> 🚯	1	D 5D 1M 1Y 5Y MAX Powered by Google Finance

10/21/2022

Elisabeth Milligan, Madison Renck, Irene Fernandez Fudget App Research & Analysis

### New Coloring

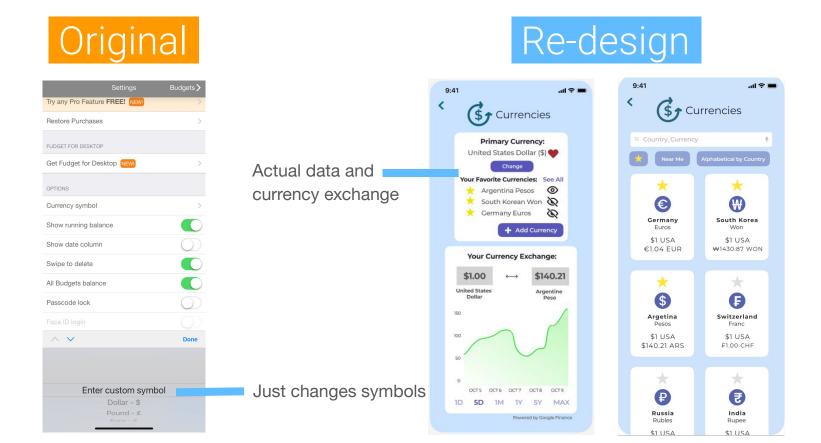
- Fudget:
- Bright orange our consumers found to be "annoying"
- Redesign:
- Uses a cooler blue toned color scheme
- Why our Personas Care:
- It generally makes the app more appealing to look at, doesn't add to difficulty for the consumer who is using the app
- Also is beneficial to people who suffer from color blindness (Shown on Slide 21)



### Before & After - Currency

Elisabeth Milligan, Madison Renck, Irene Fernandez

Fudget App Research & Analysis



## Before & After - Accessibility

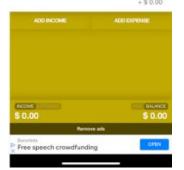
**Deuteranopia** 

Elisabeth Milligan, Madison Renck, Irene Fernandez

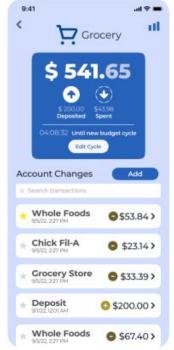
Fudget App Research & Analysis

# Original

< Budgets	
	- \$ 0.00
	+\$0.00
	+ \$ 0.00
	- \$ 0.00
	- \$ 0.00
	+ \$ 0.00
	- \$ 0.00
	+\$0.00



# Re-design



## Validation Sample

Elisabeth Milligan, Madison Renck, Irene Fernandez Fudget App Research & Analysis

### Testing results:

- Volunteers found easy to navigate the UX & UI redesign.
- The color blind plugin, demonstrated easy readability for users that suffer all variations of color blindness.

Elisabeth Milligan, Madison Renck, Irene Fernandez

Fudget App Research & Analysis

## UX flow takeaway

 Everything is connected with each other (Ex. the Primary Currency Screen is accessible through multiple points)
 Settings vs Options was complicated to differentiate to users

# Re-design feature • • • • User research data

- Highlighting the key components in the Walkthrough will make users aware.
- Currency will impact all values on your budgets showing how interconnected it is.

Takeaways

- Large symbols on prices will make it more accessible to colorblind individuals

- Our users will have a use for converting currency for all of their budgets.
- They are relatively new to budgeting and having a more comprehensive tutorial will help them feel more comfortable.

# Annotations

- Personas images generated through Artbreeder
- Fudget app logo image retrieved from Google Play: <u>https://play.google.com/store/apps/details?id=com.dannyconnell.android.fudget</u> <u>&hl=en\_US&gl=US</u>
- American University logo retrieved from American University create style guide site: <u>https://www.american.edu/ucm/creative-style-guide.cfm</u>